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OLG's Processing Fees – Explained.



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In this article, we'll explain what our processing fees are for, how much they are, and in which situations they apply.





Promotion applied

You're saving \$20



Save \$15.16 on this order with Uber One

Join free for 1 month



Subtotal	\$25.48
Promotion	-\$20.00
Taxes & Fees ⓘ	\$5.52
Delivery Fee ⓘ	\$12.99
Temporary Fuel Surcharge ⓘ	\$0.35
Total	\$24.34

If you’ve ever ordered food from UberEATS, DoorDash or Menulog, you’ll be all too familiar with the concept of additional fees that mysteriously appear at checkout. It’s the reason why that 4 AM double cheeseburger costs \$48 instead of \$4.20. These extra charges are often vaguely described or arbitrarily added with no explanation.

Processing fees have been a part of OLG’s pricing model ever since the company was founded back in 2010. But unlike the dubious charges added to the end of your late-night delivery, our processing fees account only apply under certain conditions. In this article, we’ll explain what our processing fees are for, how much they are, and in which situations they apply.

By the end of this article, you’ll know exactly what OLG’s processing fees include making you an expert at deciphering OLG invoices.

No Standard Processing Fee

OLG *used* to charge a flat processing fee of \$65 on orders that were dispatched from our Marsden Park warehouse. This fee has since been removed with charges now only applying to specific orders with a delivery component.

Delivery Services



Pickup From MARSDEN PARK

Total Freight Charge: Free



Processing Fee Only Applies on Metro Delivery Orders Under \$2000

If the order is over \$2,000 and within the Metro delivery areas of Sydney, Melbourne, Brisbane, Canberra and Adelaide, OLG waives all processing charges. For orders under \$2,000, a processing fee of \$30 applies. No additional delivery fee applies, even if delivery isn't on the ground floor and there isn't a forklift on site.

[Fortunately, there is a way to estimate your shipping costs](#) prior to ordering so you can get an accurate idea of the total price.





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