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What's New with OLG? – Q1 2023.



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From customer portal updates to a new fleet of delivery vehicles and a whole lot more, in this article, we're exploring what's new with OLG.



If you haven't heard from us in a while, there's a good reason for the radio silence. We've been busy with a whole host of business improvements; equipment upgrades and new products. From customer portal updates to a new fleet of delivery vehicles and a whole lot more, in this article, we're exploring what's new with OLG.



OLG Gets a Delivery Fleet Upgrade

OLG recently added two heavy-duty vehicles to its delivery and installation fleet, bringing additional capacity to our Sydney metro services.

The larger of the two is an oversized LDV Deliver 9, capable of carrying 1620kgs in its 12.33m3 capacity cargo space.

Our second new vehicle is a Hyundai iLoad with 7.5m3 of cargo space and a 1500kg carrying capacity.

Up until recently, OLG relied on contractors to service part of our Sydney Metro delivery network. With the addition of these new vehicles, we're able to send OLG staff to more delivery and install job. This results in faster order fulfillment times and less instances of missing items.

Live Order Tracking Now Available

OLG

Home

Sale

New Release Products

Deskling

Tables

Seating

Storage

Reception

Screens

Frames

MotorOffice

Components

The Designer Collection

Open

Customer Order Portal

Enter your PO, SO Number or Tracking

SEARCH

Order Date	PO Number	SO Number	Net Amount excl GST	Type	Status	Sales Delivery Note	Dispatch Date	Delivery Agent	Tracking	Exception
25/1/2023	PO2750	SO30007884	\$1,282	Delivered Order	Active					
25/1/2023	PO2746	SO30007845	\$7,007	Delivered Order	Released					
25/1/2023	PO2712	SO30007842	\$9,858	Delivered Order	Fully Sent to Pick					
25/1/2023	PO2742	SO30007840	\$7,777	Delivered Order	Order					Awaiting Review
25/1/2023	PO2726	SO30007838	\$980	Delivered Order	Fully Sent to Pick					
24/1/2023	PO2720	SO30007836	\$15,257	Delivered Order	Shipped in Full	SO30007836/1	23/1/2023	Parcel for Dispatch		
24/1/2023	PO2695	SO30007831	\$8,363	Delivered Order	Cancel Confirmed					
24/1/2023	PO2571	SO30007827	\$3,918	Delivered Order	Released					Waiting on Stock
24/1/2023	PO2675	SO30007819	\$7,634	Delivered Order	Shipped in Full	SO30007819/1	23/1/2023	Parcel for Dispatch		
24/1/2023	PO2510	SO30007805	\$9,713	Delivered Order	Shipped in Full	SO30007817/2	24/1/2023	Not First	OLG8100081	
24/1/2023	PO2629	SO30007811	\$12,838	Delivered Order	Shipped in Full	SO30007817/7	24/1/2023	Damage Reported	OLG038482	
23/1/2023	PO2597	SO30007810	\$16,230	Not Delivered	Shipped in Full	SO30007810/1	24/1/2023	Collector		

OLG recently added new functionality to our [customer order portal](#).

The customer order portal now lists all of your orders live, regardless of how you placed it. This makes it even easier to [track your purchase order](#).

Some other exciting functionality upgrades include:

- Ability to search via your PO number, SO number or a tracking number
- Full 60 days of history and any open orders showing.
- Tracking hyperlinks linked directly to individual carrier websites.
- Notifications of orders with payment issues so you can see them immediately.
- Any exceptions such as backorders are immediately visible.



So, What Next?

These are just some of the things that have changed at OLG since we last spoke, but there's even more we haven't mentioned! If you miss us as much as we miss you, we really should catch up. If you're looking for an office furniture wholesaler that you can rely on, feel free to give us a call at **02 8188 2732** so we can discuss some options.

Want to read our previous updates to see just how far we've come? Find out what business improvements we added in [Q3 and Q4 of 2022](#), as well as our [2022 Year in Review](#).

