



# WHAT'S NEW?



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## What's New with OLG? – Q1 2023.

If you haven't heard from us in a while, there's a good reason for the radio silence. We've been busy with a whole host of business improvements; equipment upgrades and new products.

From customer portal updates to a new fleet of delivery vehicles and a whole lot more, in this article, we're exploring what's new with OLG.

### OLG Gets a Delivery Fleet Upgrade

OLG recently added two new heavy-duty vehicles to its delivery and installation fleet, bringing additional capacity to our Sydney metro services.





The larger of the two is an oversized LDV Deliver 9, capable of carrying 1620kgs in its 12.33m3 capacity cargo space.

Our second new vehicle is a Hyundai iLoad with 7.5m3 of cargo space and a 1500kg carrying capacity.

Up until recently, OLG relied on contractors to service parts of the Sydney Metro delivery network. With the addition of these new vehicles, we are able to send OLG staff to more delivery and install jobs. This results in faster order fulfillment times and less instances of missing items.

### Live Order Tracking Now Available

OLG recently added new functionality to our [customer order portal](#).

The customer order portal now lists all of your orders live, regardless of how you placed it. This makes it even easier to [track your purchase order](#).

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Quick LinksSearch

Customer Order Portal

Enter your PO, SO Number or TrackingSEARCH

Order Date	PO Number	SO Number	Net Amount excl GST	Type	Status	Sales Delivery Note	Dispatch Date	Delivery Agent	Tracking	Exception
25/1/2023	PO2750	SO30007854	\$1,282	Delivered Order	Active					
25/1/2023	PO2744	SO30007845	\$3,007	Delivered Order	Released					
25/1/2023	PO2712	SO30007842	\$0,858	Delivered Order	Fully Sent to Pick					
25/1/2023	PO2705	SO30007840	\$7,777	Delivered Order	Draft					Awaiting Review
		SO30007838		Delivered Order	Fully Sent to Pick					
24/1/2023	PO2697	SO30007834	\$15,200	Delivered Order	Shipped in Full	SO30007834/1	23/1/2023	Picked for Dispatch		
24/1/2023	PO2696	SO30007833	\$5,363	Delivered Order	Credit Control					
24/1/2023	PO2695	SO30007832		Delivered Order	Released					Waiting on Stock
24/1/2023	PO2694	SO30007831	\$2,000	Delivered Order	Shipped in Full	SO30007831/1	23/1/2023	Picked for Dispatch		
24/1/2023	PO2693	SO30007830	\$2,000	Delivered Order	Shipped in Full	SO30007830/1	24/1/2023	Toll Fast	OLG81000551	
23/1/2023	PO2692	SO30007829	\$2,000	Delivered Order	Shipped in Full	SO30007829/1	24/1/2023	Border Express	OLG05482	
23/1/2023	PO2691	SO30007828	\$1,230	Pick Up	Shipped in Full	SO30007828/1	24/1/2023	Collection		
23/1/2023	PO2690	SO30007827	\$20,052	Delivered Order	Shipped in Full	SO30007827/1	24/1/2023	Toll Express	OLG04041	
23/1/2023	PO2689	SO30007826	\$22,290	Delivered Order	Shipped in Full	SO30007826/1 SO30007826/2	23/1/2023	Border Express OLG's Star	OLG81000554 OLG140212	
23/1/2023	PO2688	SO30007825	\$5,000	Pick Up	Shipped in Full	SO30007825/1	23/1/2023	Collection		
23/1/2023	PO2687	SO30007824	\$1,230	Delivered Order	Shipped in Full	SO30007824/1	23/1/2023	OLG's Star	OLG140212	

Some other exciting functionality upgrades include:

- Ability to search via your PO number, SO number or a tracking number
- Full 60 days of history and any open orders showing.
- Tracking hyperlinks linked directly to individual carrier invoices.
- Notifications of orders with payment issues so you can see them immediately.
- Any exceptions such as backorders are immediately visible.



### So, what next?

These are just some of the things that have changed at OLG since we last spoke, but there's even more we ***haven't*** mentioned! If you miss us as much as we miss you, we really should catch up. If you're looking for an office furniture wholesaler that you can rely on, feel free to give us a call at **02 8188 2732** so we can discuss some options.

Want to read our previous updates to see just how far we've come? Find out what business improvements we added in [Q3 and Q4 of 2022](#), as well as our [2022 Year in Review](#).

