



Quality Policy

OLG Office Pty Ltd ("OLG") specialises in the design, importing, manufacture and supply of workplace furniture to a reseller network, throughout Australia.

The effectiveness of the Quality Management System will be achieved through:

- Consideration of the internal and external operating environment and aligning the Quality Management System with the strategic direction of OLG.
- Identifying risks and opportunities to enhance sustainable growth in the business
- Satisfying customer and applicable statutory and regulatory requirements
- Management of the organization, along with employee-established quality objectives and defined responsibilities for their fulfilment
- Establishing, applying, maintaining and continually improving the effectiveness of Quality Management System in accordance with the international Standard ISO 9001:2015
- Continual enhancement of customers' satisfaction
- Tracking and applying new technologies and educating employees
- Careful selection and assessment of suppliers
- Commitment to increase the quality of products and services in order to completely satisfy customers' needs and expectations
- Making continuous improvement a part of every day and throughout every activity

This Quality Policy is communicated to all persons working for or on behalf of the organization and is made available to the public if requested.

This Policy is endorsed by the Executive Management of OLG.

A handwritten signature in black ink, appearing to read 'A. Smith', written over a horizontal line.

Managing Director

31 / 01 / 19